

David A Kesti (professionally David Kaye)

343 Lower Vintners Circle, Fremont, CA 94539

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Now Living in Fremont

SOC - Security Guard Résumé

Highlights

- Guard Card from Security Six Training School, Hayward, CA, January 2023
- Fulltime swing and graveyard shifts preferred; holidays and weekends OK
- English is my first language; I have excellent writing and comprehension
- Previous private investigative work for City and County of San Francisco
- Telecommunications education 2 years at College of San Mateo
- High intensity customer service, remote and in-person
- Installation and monitoring of security cameras, point of sale, and cardlocks
- Expert knowledge of IP addressing, networking, router fallbacks, etc.
- Microsoft Office Suite (Word, Access, SQL, Excel, PowerPoint), type 50-60 wpm

Related Experience

Burns International Security, San Francisco

April 1999 to February 2000, Tod Elkins, Supervisor. I investigated complaints about city bus and cable car operator complaints (disorderly conduct, smoking, drinking) for the City and County of San Francisco. I watched for thefts by employees and customers as an undercover cashier at the newsstands at San Francisco International Airport, also for the C&C of San Francisco.

Atherton Fiber

November 2020 to April 2021, San Francisco, Ted Beatie, Supervisor. I provided high-volume customer support, remote support and dispatched technical crew to customer sites for a high-end internet service provider serving Atherton, Palo Alto, and Menlo Park.

Honest Dave Tech Support

April 2001 to March 4, 2023, San Francisco. Self-employed. I do break-and-fix computer and electronics support for small business, Windows computers, small networks, wi-fi, and virus removal. I installed security cameras, motion detectors, audio circuits, and other security devices for companies such as John Stewart Properties, Jordan Hotel Apartments, Atlas Café, the Chilean Consulate in San Francisco, and residential apartments.

Pacific Answering / The Pacific

April 1985 to September 1990, 2269 Market Street San Francisco

I managed a staff of 27 telephone operators, providing call center services to 1700 clients including dispatch and paging for 8 companies: Wilkes-Bashford Limousine, Physicians For Human Rights, Hornblower Yachts/Tours, San Remo Hotel, etc. Pacific was so successful we were bought by the backers of Federal Express.

Other Recent Experience

Citizens for Washington Hospital

July to November 2022, Douglas Van Houten, chief proponent. I circulated petitions and produced marketing materials (posters, web material) to gain funding for the emergency room and trauma care center at Washington Hospital, a local Fremont county hospital. I got over 4,200 signatures, helping to qualify the measure for the ballot.

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Farm and Community Asset Advisors

October 2021 to May 2022, Los Gatos. Neil Gavande, insurance agent. I did cold calling to cannabis dealers setting up appointments to sell 401(k) retirement plans. It was not successful and he abandoned the direct calling after 8 months. I succeeded in setting up many appointments, however.

Education

College of San Mateo, San Mateo CA, September 1969 to June 1971

Telecommunications Engineering. My specialty was transmitter design and maintenance. Three units short of an AA in Telecommunications.

College of San Mateo, San Mateo CA, July 2011 to September 2011

Computer software development and internet issues. Audited non-credit course.

National Career Institute, San Francisco, CA February 1972 to April 1972

Telecommunications engineering specializing in broadcast and operations and system design. Certificate of Completion.

References

Bill Stone, long time tech support customer, owner of the Atlas Café, 8 years

Kip Sanders, security guard for Allied Universal Security Services, close friend over 20 years

Ted Beatie, supervisor at Atherton Fiber, San Francisco, 1 year

Jared DuFresne, close friend, 10 years

Tim Pozar, consulting radio/internet and systems engineer, 20 years

Contact info available upon request.